



QUALITY
DISPATCHING

2019

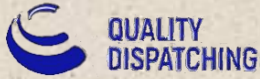
Your Road to Better Freight



Frank Donovan

Quality Dispatching Services

1/1/2019



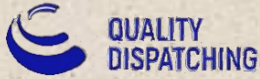
It is my pleasure to introduce **“Quality Dispatching Services”** serving the lower 48 states. **“Quality Dispatching Services”** is here to work for YOU, it is our pledge to do our absolute best every day to locate premium loads from brokers and shippers paying top rates. **“Quality Dispatching Services”** utilizes “state of the art” equipment and software which allows us to reach Brokers within seconds after a load is posted on load boards, by Brokers email blasts and direct communication via our extensive database which pairs Brokers to certain freight and geographical areas.

What we Offer:

Please take a moment to consider the amount of time you spend at a truck stop or other facility searching for freight for your truck. For the most part Brokers usually only work from 0800 – 1700 Central Time, so you end up wasting those daylight hours searching for a load when you could be putting miles behind you. Once you find freight that meets your needs, you will still have to negotiate price, handle contracts and associated paperwork. These days, time spent trying to locate and book freight will frequently “Eat Into” your ELD Clock, time is money and the cost of wasted time can be extremely expensive.

“Quality Dispatching Services” is here to remove the frustration often associated with locating and booking loads and procuring freight that meets your criteria. We do not require you to sign a contract to use our services, we feel that our commitment to you will be evident and persuade you to continue to utilize our services over the long term.

“Quality Dispatching Services” acts as a “Bona Fide Independent Agent” for Motor Carriers, we locate and reserve freight at the rate of **5% (For Tractor/Trailers), 7% (For Hot Shots) or 8% (For any company that has had their MC Authority for less than 90 days)** per load which is far below the outrageous percentages that many other dispatching and leasing services charge their clients. Your dispatcher will locate a selection of available freight that matches your profile and contact you with the details. You will determine which load(s) you wish to pursue, and your dispatcher will go to work negotiating a rate with the Broker. We do request that while you are utilizing our services you allow us to handle each load for you, this



allows us to maintain continuity by handling loads in a sequential manner and helping you make the consistent money you expect.

Payments:

Lastly, “**Quality Dispatching Services**” does not touch your money, whether you use a Factoring Service or bill the Brokers directly, your money is remitted to you, not “**Quality Dispatching Services**”. We will Invoice you on a “Per Load” basis, to maintain uninterrupted dispatching support, payment is required upon receipt of each Invoice.

Thank you again for taking the time to contact “**Quality Dispatching Services**”, let us prove to you that with our help YOU can make *more money* with *less frustration* moving freight!

Drive Safely –

Frank Donovan

Frank Donovan - Owner
337-422-8183
www.qualitydispatchingservices.com



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337-422-8183

qualitydispatching@outlook.com

QUALITY DISPATCHING SERVICES / CARRIER AGREEMENT

This Agreement is between _____, an authorized

motor carrier, MC# _____ / DOT# _____ / Fed ID# _____

(Address) _____

(City) _____ (State) _____ (Zip) _____

Hereinafter referred to as **Named Carrier**,

and

Frank Donovan dba **Quality Dispatching Services**
212 Colchester Drive
Broussard, LA 70518

Hereinafter referred as **QDS** or **Quality Dispatching Services**.

- I. All Digital Signatures are legally binding.
- II. The Purpose of this Agreement is to create a document whereby **Named Carrier** authorizes **Quality Dispatching Services**, to act as dispatch and to secure and/or locate loads for **Named Carrier**. **Quality Dispatching Services** will send and receive all necessary paperwork; including accepting and signing all required forms on behalf of **Named Carrier**.
- III. **Quality Dispatching Services** will act as a "Bona Fide Independent Agent" for your company. It is understood that QDS is also a "Bona Fide Independent Agent" for other carriers, as so we conduct the same services for other carriers without a conflict of interest to you. We will locate and reserve freight for your company at



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the Rate of **7%** (If Power Only or Hot Shot), **5%** (If you have your own Flatbed, Stepdeck, Van or Reefer) or the Rate of **8%** (If you have had your MC Authority for less than 3 months) of the gross value of each load we reserve for you. Booking a load with a Broker that hasn't utilized your services requires that a packet is filled out to get you set up when a load is booked for you. To cover processing costs, **QDS** will Invoice you at the amount of \$8.00 per packet prepared for your company.

- IV. **Quality Dispatching Services** will handle the Contracts, Rate Confirmations and any Additional Paperwork required to reserve each load. The Rate Confirmation and Contract will be forwarded to you when we receive the Information from the Broker / Shipper. When you accept a Load, make sure that you receive a BOL or that you create a BOL and have the Shipper attest to its validity. You are 100% responsible to ensure that the load matches with the items on the Rate Confirmation or BOL, this includes checking serial numbers and/or pick-up numbers. If there are any discrepancies it is your responsibility to contact the Freight Broker to ensure he/she understands the situation. (Reefers / Vans) If you are not allowed on a dock to make a product count you must notify the Freight Broker immediately to ensure that you are not held responsible for any shortages, incorrect freight or similar problems.
- V. **Quality Dispatching Services** is not accountable for Remittance by Brokers / Shippers. We will conduct Credit Check's on the Broker / Shipper for you on every Load we reserve to ensure the Broker / Shipper is in good standing at the time the load was reserved.
- VI. It is the responsibility of the Owner Operator and not that of **Quality Dispatching Services** to adhere to all City, County (Parish), State and FMCSA Regulations as stated in 49 CFR Parts 300 – 399, and any additional Regulations which are required for the Interstate Transportation of Property.



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- VII. It is the responsibility of the Owner Operator to ensure that all required Documentation is maintained and up-to-date. An example of documentation is, but not limited to: MC Authority, CDL, Insurance, UCR, IFTA, Apportioned Plates, Registration of proper Weight Capacity, Log Reserve Entries, etc.
- VIII. *It is the duty of the Owner Operator to refuse to pick up and/or transport freight that will cause the Truck, Trailer or Owner Operator to become "Out of Compliance" with DOT requirements.*
- IX. It is the Responsibility of the Owner Operator to obtain any required permits, pay any tolls, fees, determine proper routing to avoid weight or length limitations, etc., while transporting freight or "Deadheading". If requested, we will assist in any way we can to help in the process.
- X. **Quality Dispatching Services** will not be held responsible for any citations or fines received while transporting freight. **Quality Dispatching Services** is simply a "Bona Fide Independent Agent" utilized by Owner Operators to locate and reserve freight for Owner Operators, at that point all liability to **Quality Dispatching Services** ceases.
- XI. It is Agreed and Understood by Both parties that **Named Carrier** will process all billing. **Quality Dispatching Services**, will not bill any Brokers or Shippers on behalf of Named Carrier.
- XII. It is understood by both parties that "**Quality Dispatching Services**", will invoice **Named Carrier** each week for all loads accepted by **Named Carrier** and **Named Carrier** will remit payment to "**Quality Dispatching Services**", upon receipt of invoices. It is Agreed and Understood by both parties that, failure to remit payment to "**Quality Dispatching Services**", as per this Agreement, all activity on behalf of **Named Carrier** will cease and any outstanding Invoice(s) will be remitted to "**Quality Dispatching Services**".



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- XIII. This Agreement is a continuing agreement until cancelled by either party upon verbal notification.
- XIV. I agree to the contents of this document and authorize **Quality Dispatching Services** to act as a Representative for **Named Carrier** to locate freight, negotiate price and book freight for my company. I also understand that **Quality Dispatching Services** IS NOT a Freight Broker, therefore cannot Broker freight for any carrier. I authorize **Quality Dispatching Services** to “Digitally Sign” my name to Carrier Packets and Rate Confirmations for which my company is transporting freight.
- XV. **(Please complete and sign the following page to acknowledge this agreement).**

Remainder of page intentionally left blank



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Named Carrier: _____

MC# _____ US DOT# _____

Tax ID# _____ Phone# _____

Email Address: _____

Physical Address: _____

Mailing Address: _____

(Owner) Print _____

Name: _____

(Owner) Signature: _____

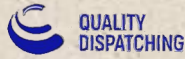
Date: _____

Witnessed by:
Notary _____

Address _____

Phone: _____

THIS AGREEMENT MAY BE DISSOLVED VERBALLY BY EITHER PARTY WITHOUT PRIOR NOTICE – ANY UNPAID BALANCE BY THE CARRIER IS REQUIRED TO BE REMITTED IMMEDIATELY AT THAT TIME.



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IMPORTANT - QDS operates on a “Pay per Load” basis, Invoices for freight picked up that day will be emailed to you for remittance on the same day via Credit Card or Walmart to Walmart. **Upon receipt of the payment QDS will book the next load for you to pick-up.** If you have a Smartphone it is extremely easy to remit payment right from the cab of your truck with your credit or debit card:

- Credit / Debit Card
- Walmart to Walmart
- **QDS cannot accept payment via money order, personal or company check**

Do you use a Factoring Company? YES or NO

If Yes, which Factoring Company do you use? _____

Factoring Company Contact Information: _____

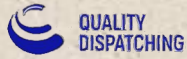
Name: _____

Phone #: _____

Fax #: _____

Email address: _____

_____ Please submit this completed Packet



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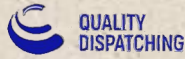
_____ Please submit a copy of your Motor Carrier (MC) Authority

_____ Please submit a SAMPLE copy of your Insurance Certificate

_____ Please submit a copy of your W-9

_____ If you use a Factoring Company please submit the "Notice of Authorization"

Email Address: _____



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CUSTOMER REFERENCES

PLEASE PROVIDE ME WITH 3 REFERENCES OF SHIPPERS/BROKERS THAT
HAVE UTILIZED YOUR SERVICES

- COMPANY/BROKER:

- BROKER'S ADDRESS (If you have it):

- BROKER'S (Contact) NAME:

- BROKER'S PHONE #:

- COMPANY/BROKER:

- BROKER'S ADDRESS (If you have it):

- BROKER'S (Contact) NAME:

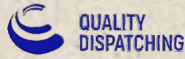
- BROKER'S PHONE #:

- COMPANY/BROKER:

- BROKER'S ADDRESS (If you have it):

- BROKER'S (Contact) NAME:

- BROKER'S PHONE #



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Information needed (One Profile per Truck):

Make, Model, & Year of truck _____

Type of Trailer (FB / V / R / HS / Other) _____ Length of trailer _____

Deck Height off Ground _____ Width 96" _____ or 102" _____ Other _____

Maximum Load Weight you will pull _____ Type of ramps _____

Truck Hauls Oversize (Y/N) _____ Max Height / Weight / Length _____

Tarps _____ Size of tarps _____ Air Ride (Y/N) _____

of pipe stakes _____ # of 4x4s _____ # of & grade of chains _____

Passport (Y/N) _____ TWIC (Y/N) _____ Tanker Endorsement (Y/N) _____

Doubles Endorsement (Y/N) _____ HAZMAT Endorsement (Y/N) _____

(PPE) Hard hat _____ Steel toes _____ Safety glasses _____ Safety Vest _____

Truck # _____ Trailer # _____

Driver name: _____

Driver phone: _____

Driver Email: _____

